

College of Liberal Arts and Sciences

# CLAS Marketing and Communications

FY24 report July 2023-June 2024



# **FY23 Goals and tactics**



# Strengthen the CLAS narrative

- Positioning the college on campus
- Building community within the college
- Supporting student communications

INWA

• Assessing alumni relations

# Marketing CLAS programs

- Undergraduate recruitment
- Professional/online
- Performing Arts at Iowa year 2



 Complete CMS migration to Drupal 10

Find your path here

Explore, discover, and create your own story in CLAS. With more than 70 majors to choose from, you'll gain the skills to succeed and graduate ready for what's next.

- Web strategy 101 (content, metrics, tracking)
- Enabling department and program users

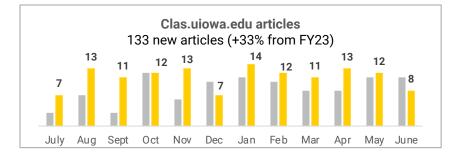


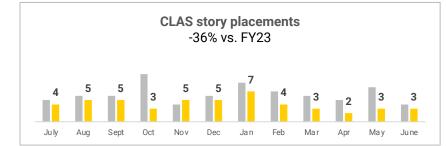
# Build capacity for goals 1-3

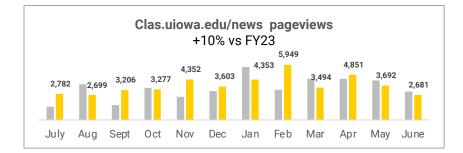
- Staff and skills
- Student employees
- Marketing infrastructure
- Templates, resources, training

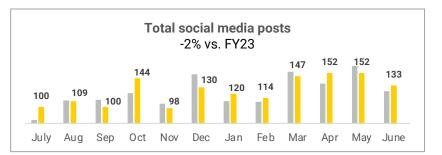
# **CLAS news, stories, content**

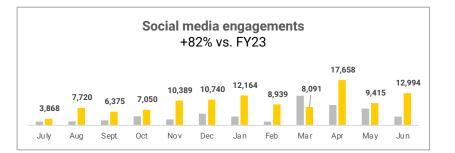
### 22-23 23-24

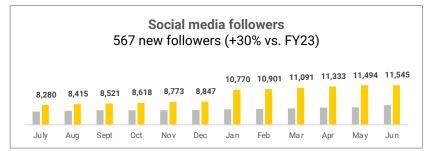










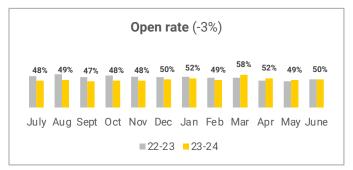


Top 10 CLAS articles by traffic published in FY24

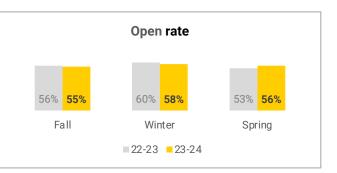
- 1. <u>Meet the fall 2023 CLAS</u> commencement speaker
- 2. <u>CLAS associate professor featured</u> in new Netflix documentary
- 3. <u>Grab some eclipse glasses and</u> <u>take part in this solar phenomenon</u> <u>on the Pentacrest on April 8</u>
- 4. <u>Students: are you looking for a</u> summer internship?
- 5. <u>CLAS announces 2024 faculty</u> promotion and tenure awards
- 6. <u>More than 100 classrooms to</u> receive upgrades before classes begin
- 7. <u>Midterms are coming, try these five</u> <u>study tips</u>
- 8. <u>CLAS department opens new</u> <u>pediatric play lab as part of Child</u> <u>Life and Therapeutic Recreation</u> <u>programs</u>
- 9. <u>CLAS departments redesign</u> introductory STEM courses to improve student learning
- 10. <u>CLAS welcomes new therapy dog</u> into the Therapeutic Recreation program

# **CLAS Newsletters**

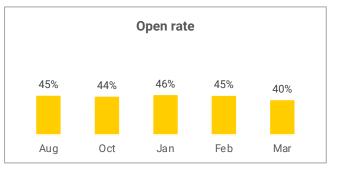
### CLAS Faculty and Staff Newsletter



### **Research Resource**

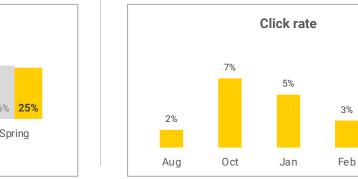


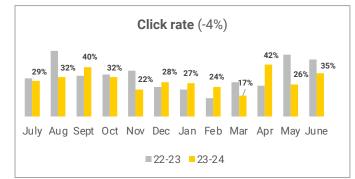
### CLAS Undergraduate Newsletter

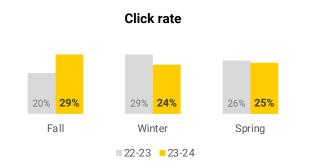


5%

Mar







# **Celebrating the CLAS community**

- <u>Welcome Party</u>
- <u>Faculty Honors</u>
- <u>UI Homecoming Parade</u>
- <u>Commencement</u>

IOWA

<u>Staff Appreciation</u>



# **One Day for Iowa 2024**

### CLAS

INWA

- \$10,100 match
- raised \$23k (+98%) from 71 gifts (+57%)

### **CLAS departments**

- 52 depts and programs participating (+17)
- Total gifts: 1,318 (+20%)

March 24 at 8:34 AM · 🚱 CLAS educates and graduates more than 60% of Hawkeye undergrads. Your donation to support them in internships, research, and experiences outside the classroom will be matched on One Day for Iowa. Learn how: https://bit.ly/3Vstg5R #1DayForIowa ONE DA CC 849

College of Liberal Arts and Sciences at Iowa

College of Liberal Arts and Sciences at Iowa March 27 at 6:00 AM · @

Donations to the CLAS development fund will be matched up to \$10,100 today by members of our Dean's Advisory Council. CLAS educates 60% of Iowa undergrads—your gift is an investment in Hawkeye success and will help students pursue internships, research, and experiences outside the classroom. Give now. https://idayforiowa.org/24clas



College of Liberal Arts and Sciences at Iowa Offering Hawkeyes a rich liberal arts experience at the heart of a ...

423

# Recruitment marketing & student success

### Video

- Enterprise Leadership
- MFA Stage Management
- <u>MA Strategic</u>
   <u>Communication</u>
- <u>Art- 3D Design</u>
- Neuroscience
- Exercise Science
- Health Promotion
- Human Physiology

IOWA

<u>Art History</u>

### Photography

- CLAS Advising
- <u>Chemistry</u>
- CLAS Career Boot Camp
- <u>EES</u> <u>Rhetoric</u>
- Journalism
- Iowa Youth Writing Project
- Writing Center
- <u>GWSS</u>
- Enterprise Leadership
- Religious Studies
- <u>Stats and Actuarial Science</u>
- <u>Mathematics</u>
- <u>Art- Printmaking</u>
- Biology

- Theatre- Playwrights Workshop
- Social Work
- History
- Writers' Workshop
- Art- Art History
- Art- Ceramics
- <u>Art- Painting</u>
- Music- Jazz Studies
- MA Strategic Communication
- SOM- Summer Music Camps
- Dance- UI Dance Company
- Physics and Astronomy
- Health Promotion
- Human Physiology

.

- Therapeutic Rec
- Psychological and Brain Sciences

# DWA



# **Recruitment marketing**

- Value proposition work:
  - -Dance

IOWA

- -Theatre
- Enterprise Leadership
- -Social Work
- -Journalism
- Cinematic Arts



# **Program marketing**

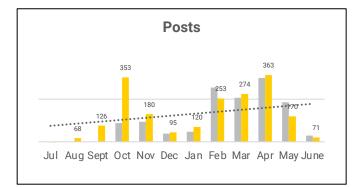
Graduate/professional and nondegree

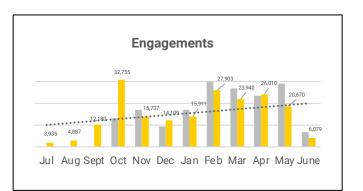
	MA Strategic Communication					Master of Social Work (2024-25 cohort)		Iowa Summer Writing Festival (on campus)
Tactics	<ul> <li>Web page redesign</li> <li>video and photography,</li> <li>Updated inquiry form</li> <li>HubSpot CRM</li> <li>Email marketing</li> <li>Targeted digital ads (search, display, LinkedIn, YouTube)</li> </ul>					•	<u>Web redesign</u> New web inquiry form Targeted digital ads (search, display, LinkedIn)	<ul> <li>Website improvements</li> <li>New website inquiry form</li> <li>Targeted digital ads (search, display, Facebook)</li> </ul>
Metrics	<ul> <li>602,407 ad impressions</li> <li>18,226 web page views</li> <li>193 web inquiries (+75%)</li> </ul>					•	73,790 ad impressions 10,355 website pageviews <b>189 web inquiries</b>	<ul> <li>362,945 digital ad impressions</li> <li>10,480 website pageviews</li> <li>175 web inquiries</li> </ul>
Outcomes	Application starts Enrollments	Fall '23 14 (+2) 11 (+8)	Spring '24 8 (no change) 3 (-1)	Summer '24 6 (+3) 5 (+3)	Fall '24 11 TBD	•	<ul><li>247 applications</li><li>182 enrollments</li><li>+26% vs target of 145</li></ul>	• 509 registrations (+24%)

## **Performing Arts marketing**

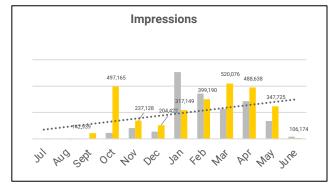
### News, stories, and content

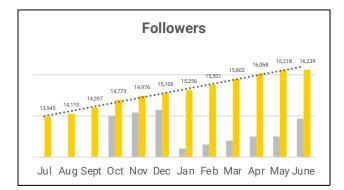
22-23 23-24 Note: social media KPI tracking began in October 2022





ΙΠΜΑ







# **Performing Arts events**

### Theatre, Dance, and Music

### Theatre mainstage productions

- Macbeth (avg. 51%)
- Men on Boats (avg. 94%, 4 sellouts)
- Dance Nation (avg. 86%)
- Into the Woods (avg. 99%, 6 sellouts)
- In the Red and Brown Water (avg. 82%)
- Average % of tickets sold: 82%

### New Play Festival attendance: 1374 (avg. 72%)

### Dance concerts

- Thesis I Concert (attendance: 276)
- Dance Gala (attendance: 1,543)
- Grad/Undergrad Concert (attendance: 396)
- UI Dance Company concert (attendance: 332)
- Thesis II concert (attendance: 157)
- Martha Graham Panorama (attendance: 1,376)

- Faculty concert (attendance: 221)
- Graduate Concert (attendance; 286)
- BFA Concert (attendance: 380)

### Major music events

- Fall opera: L'amico Fritz
  - 347 tickets sold
- Spring opera: Fierce
  - 1786 tickets sold
- Guest Artist Concert: Blue Heron
- Band Extravaganza
- Coast Guard Band concert



# **Performing Arts at Iowa**

Other highlights and collaborations

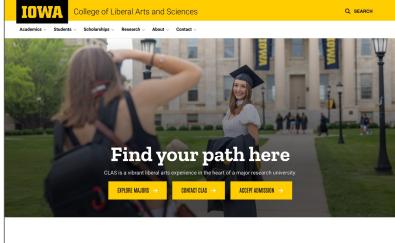
- <u>Dance</u>, <u>Music</u>, and <u>Theatre</u> website upgrades
- <u>Performing Arts at Iowa website</u> launched
- Performing Arts at Iowa hype video
- Arts Iowa calendar decommissioned
- Martha Graham residency
- Fierce collaboration

INWA



# **CLAS web strategy**

- Updated <u>departmental site template</u>
- Streamlined migration process
- Added capacity through team crosstraining, adding student employees
- Migrated 21 department and program sites
- Launched new CLAS websites
  - <u>Clas.uiowa.edu</u>
  - <u>Resource.clas.uiowa.edu</u>



Explore, discover, and create your own story in CLAS. With more than 70 majors to choose from, you'll gain the skills to succeed and graduate ready for what's next.



# **FY25 priorities**

- Continue building CLAS storytelling channels and audiences
- Support undergraduate recruitment by positioning and marketing CLAS majors and communicating value of the GE program
- Student success communications in collaboration with 120
- Increase professional program marketing (MSW, MA-SC, etc.) to drive growth
- Pilot CLAS alumni relations strategy and tactics
- Continue evolution of performing arts marcom model
- Web strategy: governance, training, optimizing, performance

# CLAS Marketing and Communications team July 2024

Ben Hill, Senior Director Marketing and Communications
Katie Linder, Associate Director Collegiate Communications
Maggie Blaisdell, Director, Web Strategy
Brynne Schweigel, Web Content Strategist
Jill Tobin, Creative Media Manager

Mike Cranston, Web Services Specialist
Izabela Zaluska, Communications Specialist
Jen Knights, Performing Arts Communications Manager
Kayla Schindler, Performing Arts Events Marketing Manager



## **Questions or feedback**

→ benjamin-hill-1@uiowa

Send story ideas, help requests or general inquiries to: CLAS-marcom@uiowa.edu